

Job Profile

Restaurant Waitress



Meet Helen:

Helen works as a Waitress at a Motel and Diner. She has shared with us what her job is like.



Responsibilities



At her job Helen clears dirty plates and cups from the tables, cleans down tables and surfaces, cleans the bar stools and high chairs, puts away the polished cutlery, sets out cutlery and seasonings on the tables, and fills up water jugs.

Restaurant Waitress

Working hours



Helen works two shifts a week. She has her shifts on the same days every week because she likes to have the same schedule. Helen works for 4 hours each shift and has a 15-minute break.

Earning a wage



Helen gets paid a wage to work. She uses the money she earns to buy herself nice food when she goes out for meals.

The Best Parts



Helen's favourite task to do at work is wiping down the bar stools. Helen's favourite thing about having a job is making friends with the other staff who work on her shifts.

Restaurant Waitress

What to Expect



On different times and days the restaurant might be super busy or very quiet. Helen has to be ready to work in a fast, busy environment and independently find tasks when there are no tables to clear.

Job Skills



To do her job Helen needs to:

- Turn up to work on time
- Act and dress appropriately for work
- Find tasks to do independently during quiet times
- Be active and moving around a lot
- Use physical skills to carry heavy plates and trays
- Use attention to detail when cleaning
- Be able to work in a noisy, busy environment
- Be aware of surroundings and other workers carrying food and drinks